Humanities Librarian Cary Gouldin talks with students at the March 27, 2019 Wikipedia Edit-a-Thon, co-sponsored by Women in STEM and Women’s and Gender Studies and held in the Woolley Electronic Classroom in Wallace Library. (Photo: Keith Nordstrom)
Introduction
In 2018-2019 the intrepid, engaged, creative, and productive Library Services staff contributed significantly to student success and achievement at Wheaton. Staff taught more than 150 instruction sessions reaching more than 2650 students, supported over 8500 events, lent over 11,600 items, cataloged more than 1200 monographs, and managed over 150 student employees. They negotiated better pricing for large-ticket electronic resources and canceled low- or no-use items in order to contain costs. They welcomed 4 people onto the team, said farewell to 5 colleagues, and are happy several searches are underway and in the pipeline.

This work, these budget challenges, and the staffing changes energized the team this year. They figured out how to partner with faculty better, how to impact students more meaningfully, how to spend money more wisely, and how to work with one another more holistically. The Library Services team the Dean met in August 2018 is not the same team that planned the upcoming year’s work in a June 2019 retreat. The team of today has focus and drive, and is eager, engaged, and excited to tackle what’s coming next, here at Wheaton and in higher education and libraries as whole.

Vision
The Wallace Library serves as a dynamic hub that supports scholarly inquiry, experiential research, and the College’s curriculum and also fosters innovative and effective pedagogy.

Mission
To provide the resources and expertise to support the College’s mission of providing a transformative education.

Overview of Significant Accomplishments/Outcomes
Teaching and Learning
- Taught 159 information and digital literacy sessions with a total of 2680 students.
- Responded to 240 classroom emergency calls and fixed 398 classroom issues before they became emergencies.
- Developed and improved two library instruction modules for FYS and other introductory courses: Foundations of Research and Ethical Use of Information

Outreach and Events
- Launched the twice-yearly Faculty Scholarship Speaker Series.
- Hosted the first-ever Wikipedia Edit-a-Thon at Wheaton on women and science.
- Hosted the President’s Commission, highlighting the work of students using archives and digital collections in their academic work.
- Provided media support for 8612 events, ranging from very simple to incredibly complex.
Access to Materials

- Finished phase 2 of 3 of the collection maintenance and deselection project.
- Launched a reserves pilot, where all required texts required for courses are automatically purchased and put on reserve.
- Facilitated faculty adoption of OER, saving students $203K this year alone.

Organization and People

- Employed over 150 students, the backbone of Wallace Library and Media Services operations, teaching them skills which prepare them for successful entry into the workforce.
- Began organizational and cultural change with the arrival of the Dean of Library Services.

More accomplishments are detailed in the full report.

Goals for Upcoming Year (2019-2020)

Library Services plans to accomplish the following things in the upcoming year. Additional goals are detailed in the full report.

- Continue leading campus community in addressing textbook affordability through OER facilitation and through a pilot reserves program.
- Increase use of the collections through implementation of LibGuides, finishing stacks deselection project, and bringing ILL and document delivery to off-campus Wheaton users.
- Curate and promote scholarship of Wheaton community members.
- Lead campus-wide planning for electronic and information technology accessibility.
- Update library, classroom, and Pine Hall spaces.
- Develop a Library Services strategic plan and Library Services assessment plan.